

# **Spring Harbor Animal Hospital**

## **Payment Policy Update Effective January 1<sup>st</sup> 2016**

Since January 1<sup>st</sup>, 2016 Spring Harbor Animal Hospital, has required that all services performed are to be *paid in full at the time of services*, this extends to our current clients as well as our new clients.

Unfortunately, we will be unable to perform any services if there is an outstanding balance on your account. We do not offer payment plans, or bill for services; due to current outstanding balances. Your doctor will provide you with an estimate at the time of services, so you can budget for your visit. If your pet is being brought in by someone other than you, you will need to provide a form of payment before any services are performed. This also applies to boarding, medication and food pick-ups, and grooming services. We accept cash, all major credit cards, checks (pre-existing clients ONLY) and Care Credit. For new clients Spring Harbor **will** accept checks as a form of payment following one year of client status. You are able to sign up for Care Credit online or over the phone, and can occasionally be approved immediately and given a line of credit to use the same day.

Thank you for your understanding, and we appreciate your continual business here at Spring Harbor Animal Hospital.

I, \_\_\_\_\_, have read the above statement and fully understand the terms. I understand that failure to pay at the time of services will result in cessation of future services until the balance is paid. Also, that Spring Harbor Animal Hospital has the right to refuse service to any and all individuals who violate this policy.

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**First Name – Last Name – Date**

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**Susan Abel, Hospital Manager**